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# Tool-gestütztes Setup Management und Vergleich von EBS-Instanzen

Berlin 11.10.2013

# Agenda

- **Vorstellung**
- **Dokumentation Oracle EBS Setup → Warum?**
- **Übersicht ConfigSnapshot**
- **Live Präsentation ConfigSnapshot**

# Profil Dirk Blaurock



**Dirk Blaurock**  
Freiberuflicher  
Oracle EBS Berater

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## Ausbildung

- Büroinformationselektroniker
- Dipl. Ing. Produktionstechnik (FH)
- Dipl. Wirtschafts. Ing. (FH)

## Projekt Erfahrung

- > 15 Jahre Oracle EBS Berater
- Funktional mit breiten technischen Background
- DOAG Leiter E-Business Suite Community

## EBS Schwerpunkte

- Financials, Purchasing, Projects, Distributions, Manufacturing, CRM und Service
- Modulübergreifendes Design
- Prozessmodellierung und Requirement Manag.
- Funktionale- und technische Lösungen
- Systemintegration/Architektur
- Quality Assurance von laufenden Projekten

## Projekt Referenzen (Auszug)

### Telekommunikation – Oracle Architekt Business Solutions

- Solution Architekt bei einem europäischen Mobilfunkunternehmen
- Konsolidierung der europäischen Oracle Business Lösungen
- Migration von SAP nach Oracle bei einem Merger

### Logistikdienstleister – Oracle R12 Migrationsvorbereitung

- Erstellung Masterplan für die R12 Migration

### Telekommunikationsunternehmen – Oracle SAP Migration

- Migrationsmanager Oracle Financials und Procurement nach SAP

### Europäisches US Rollout Oracle

- Rollout Oracle Financials, Logistik, Distribution aus den USA in Deutschland, Frankreich, Belgien, Schweiz

### Finanzdienstleister – R12 Migration

- Migration Oracle Financials von 11i auf R12
- Funktionale und technische Beratung

### Dienstleistungsunternehmen – Oracle R12 Einführung

- Berater für Oracle Financials, Oracle Projects, Data Migration

### Entsorgungsunternehmen – Oracle R12 Einführung

- Erstellung High Level Design Oracle E-Business Suite
- Vorbereitung der Implementierungsphase für R12

### Telekommunikationsunternehmen – Oracle ERP Lösung

- Analyse, Erstellung von Systemanforderungen & Systemspezifikationen sowie Erstellung technischer Beschreibungen für Oracle Applications
- Migration Tochtergesellschaften von SAP R/3 auf Oracle EBS

### Internationales Industrieunternehmen – Oracle EBS Einführung

- Beratung bei der Migration von SAP R/3 auf die Oracle E-Business Suite
- Konzeptreview, Quality Assurance und Eskalationsberatung

# Agenda

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# Was ist Oracle EBS Setup

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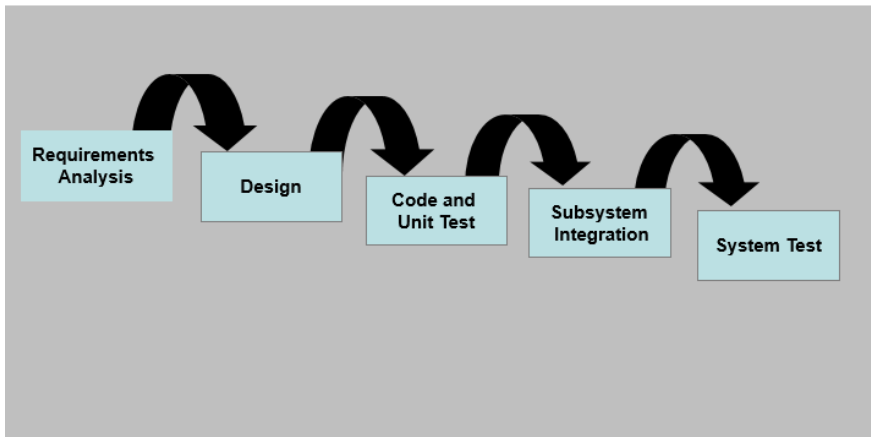
- Unter Setup versteht man die Parametrisierung der Oracle EBS
- Setup ist
  - das Fundament für ein ordentliches System
  - Ermöglicht individuelle Optimierungen
  - Steuert Prozesse
- Setup ist wichtig
- Setup sollte gewissenhaft festgelegt werden



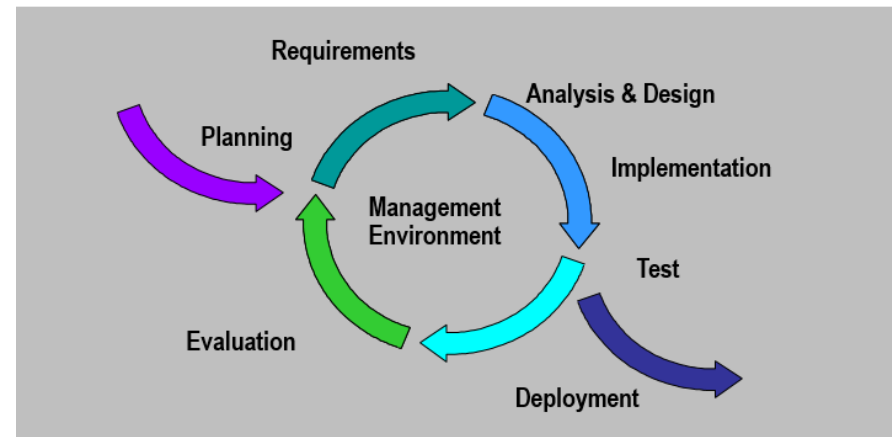
# Oracle EBS Setup

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## Classic Approach



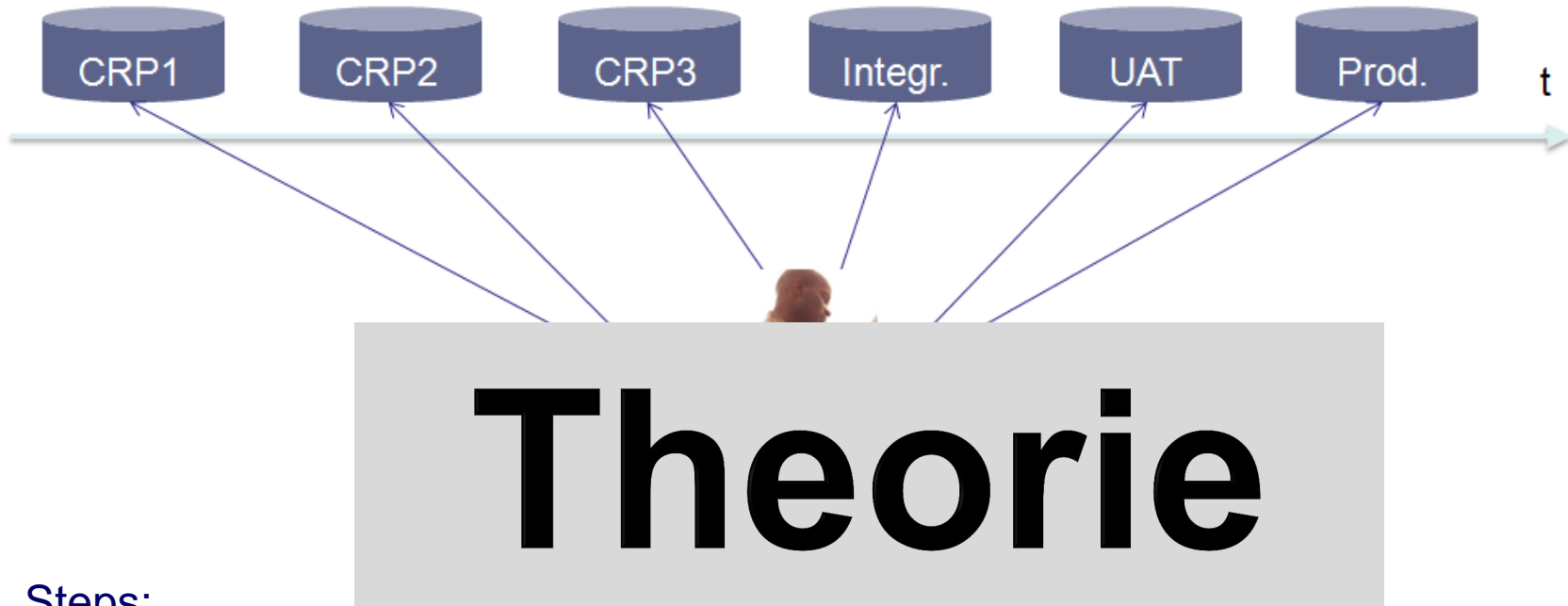
## Iterativer Approach



- Setup betrifft alle Projektphasen
  - Setup die Basis für Produktionssystem
  - Setup Voraussetzung für Data Migration
  - Setup Voraussetzung für Schnittstellen
- = Setup ist wichtig

# Theorie Oracle Setup Documentation

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# Theorie

## Steps:

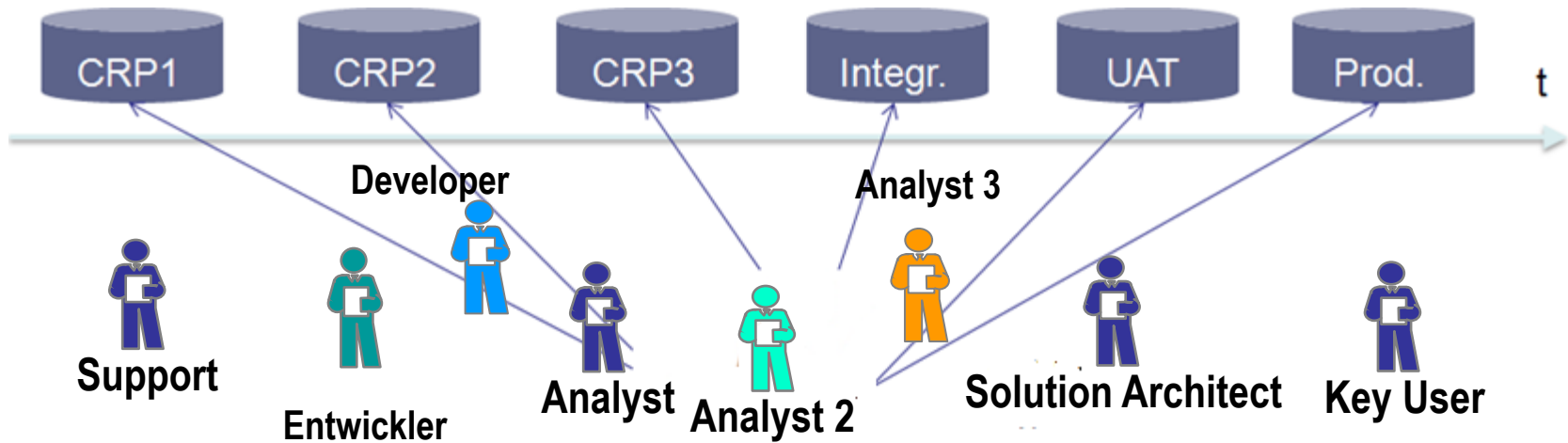
1. Identifikation Setup Change
2. Dokumentation Setup Change via BR100
3. Setup Durchführung auf allen Instanzen (CRP, Test, Gold, ...)

## Result:

- Alle EBS Instanzen haben das GLEICHE Setup

# Praxis Oracle Setup Documentation

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## Steps:

- Viele Personen „drehen“ am Setup
- Dabei meist nicht koordiniert
- Dokumentation wird später erstellt

## Result:

- Alle Instanzen haben ein unterschiedliches Setup
- Dokumentation ist veraltet, sobald diese geschrieben wurde



# Ergebnis in der Praxis

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- Aufwendige Fehlersuche, „das ging doch schon mal“
- Ärger vom Projekt Management
- Viel Aufwand in Nachdokumentation

# Agenda

- **Vorstellung**
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- **Übersicht ConfigSnapshot**
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# ConfigSnapshot Introduction

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- Third party offering to simplify E-Business Suite application configuration management
- Owned, Supported & Sold by Rookery Software Ltd (UK)
- Used globally
- Large, prestigious user base
- Applicable to entire application lifecycle
- Supporting the needs of different roles:
  - Functional specialist
  - Technical specialist
  - DBA
  - Internal Audit
- Simple to install / use



# What Config Snashop Users are Achieving

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## *ROI in as little as 3 months*

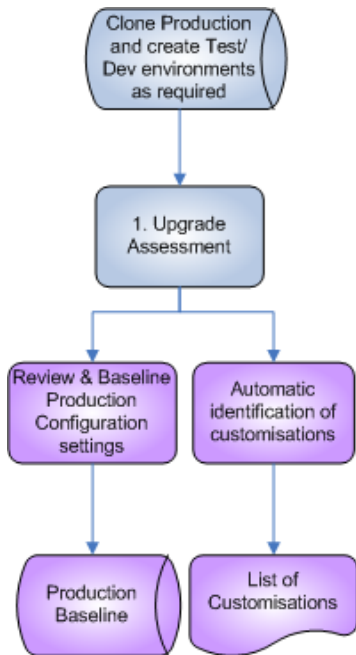
- **Documentation** 90%+ reduction in time
- **Instance/ entity comparisons** 80%+ reduced rework
- **Issue resolution** 95%+ reduction in issue resolution time
- **Change Tracking** 60%+ time saved in managing change
- **Compliance** £M+ Saved through non-litigation
- **User Management** 60%+ reduced risk and time spent
- **Upgrades & patching** 75%+ reduced risk, testing, rework



# Usage During Upgrades - Assessment

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## Assessment



## Purpose of the Assessment

Define the scope of the upgrade project

## Challenges

How to identify areas of the system likely to be affected

- **Mandatory / Desired New Functionality**
  - Identify which are required
  - How is the system currently configured?
  - Test plan for each new/changed area
  - Training needs analysis
- **Configurations at risk**
  - Existing setup likely to be affected
- **Customizations**
  - What is a customization?
  - How to identify them?
  - Which should be retained?
  - Which must be modified?
  - Test plan for each retained customization

# Benefits To Assessment Phase



## 1.3 Purchasing Lookups - Accounts Payable (General)

Menu Path: Setup > Lookup > Purchasing

Field Name	Value
Type	VENDOR TYPE
Meaning/User Name	Valid supplier types
Application	Purchasing
Description	Valid Supplier types
Access Level	User
Security Group	Standard
View Application	Purchasing

Code	Meaning	Description	Tag	From	To	Enabled	Flexfield
AGENTE ARRECADADOR	Tax Collector Agent	Tax Collector Agent		01-JUN-2002		Yes	
COMPANY	Company	Company		28-NOV-2006		Yes	
CUSTOM IND	Custom Authorities-IND	Custom Authorities-IND		01-JAN-2004		Yes	
Contractor	Contractor	Contractor				Yes	
EMPLOYEE	Employee	Employee				Yes	
EXCISE IND	Excise Authorities-IND	Excise Authorities-IND		01-JAN-2004		Yes	
FEDERAL	Federal	Federal Supplier		01-JAN-1990			
FOOD DISTRIBUTOR	Food Supplies	Food Supplies Distributor		25-JAN-2001			
GPO	Group Purchasing Organization	Group Purchasing Organization		25-JAN-2001			
GR_ABR	GR_ABR	Vendors outside of Greece		01-JAN-2003			
GR_INT	GR_INT	Vendors in Greece		01-JAN-2003			
GR_PUB	GR_PUB	Vendors - Public Sector		01-JAN-2003			
Government	Government	Government					
INDIA CUSTOMS AUTHORITY	India Customs Authority	India Customs Authority		12-AUG-2005			

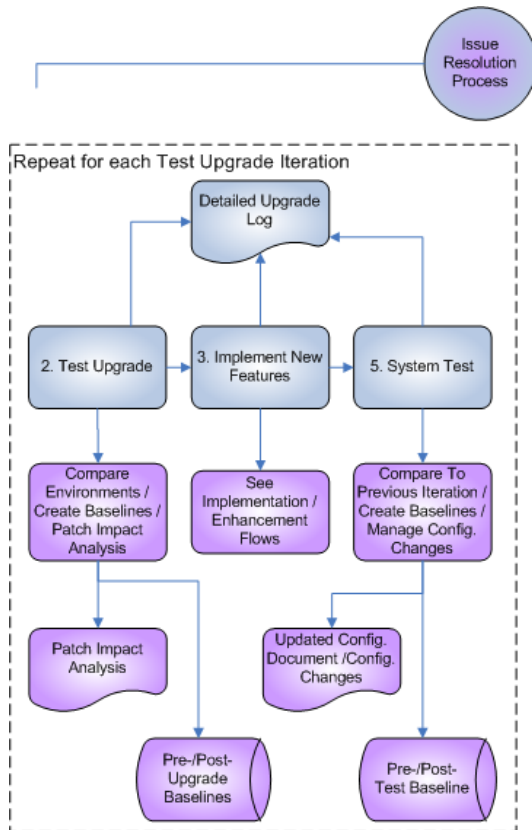
Name	Description	Type	Accounting Allowed / Postable	Manual Release Allowed	Inactive On	Initiate Workflow	Workflow: Notify After	Workflow: Remind After	Workflow: Hold Instruction
Invalid PO	Invoice has invalid or missing PO number.	Invoice Hold Reason	Yes	Yes					
Invoice Cancel	Invoice cannot be cancelled	Invoice Hold Reason	Yes	Yes					
Natural Account Tax	Invoice tax code does not match the natural account tax code	Invoice Hold Reason	No	Yes					
Payment Approval	Awaiting Payment Approval	Invoice Hold Reason	No	No					
Payment over limit	Disabling Payment over limit	Invoice Hold Reason	Yes	Yes					
Preliminary Registered	Preliminary Registered	Invoice Hold Reason	Yes	Yes					
Secondary Approval	Awaiting Secondary Approval	Invoice Hold Reason	No	No					
Supplier	Hold all unvalidated invoices for supplier	Invoice Hold Reason	Yes	Yes					
Withholding Tax	Can't perform automatic withholding tax	Invoice Hold Reason	No	Yes					
Approved - TW	Approved (Taiwan)	Invoice Release Reason	Yes	Yes					
Base Invoice Validated	Base invoice is validated	Invoice Release Reason	No	No					
Exp. Report-Received bill	Release Holding Expense Report -	Invoice Release Reason	No	No					

## BR100s / Setup Documentation

- ✓ Clear
- ✓ Concise
- ✓ Accurate / current
- ✓ Repeatable
- ✓ Flexible

# Usage During Upgrades – Iterations

## Upgrade Iterations



## Purpose Of Test Upgrades

- Accurately repeat actions to ensure Production upgrade is successful
- Capture all actions required to complete the upgrade

## Challenges

- Determine existing setups affected
- Determine new and changed seeded data that affects the business process
- Manage additional setups for new functionality
- Oracle does not provide R12 BR100 templates
- Ensure all actions were completed during each iteration



# Benefits To Test Iteration Phase

## Consistency of setup across:

- ✓ Instances (DEV / TEST / PROD)
- ✓ Entities (OUs, SOBs etc.)
- ✓ Versions (11i, R12 etc.)

### Receiving Options

Menu Path: Setup > Organizations > Receiving Options

Field Name	12.1.3	11.5.10
<b>Receipt Date</b>		
Receipt Days Early	5	5
Receipt Days Late	5	5
Receipt Date Action	Warning	Warning
<b>Over Receipt Control</b>		
Tolerance	5	5
Over Receipt Action	Warning	Warning
<b>Miscellaneous</b>		
Allow Substitute Receipts	Yes	Yes
Allow Unordered Receipts	Yes	Yes
Allow Express Transactions	Yes	Yes
Allow Cascade Transactions	Yes	Yes
Allow Blind Receiving	No	No
Validate Serial Numbers on RMA Receipts	No	No
Receipt Routing	Direct Delivery	Standard Receipt
Enforce Ship-To	Warning	Warning
ASN Control Action	Warning	Warning
RMA Receipt Routing	Direct Delivery	Standard Receipt
Validate Lots on RMA Receipts	Restricted	

### Financial Options

Menu Path: Setup > Options > Financials

Field Name	Vision France	Vision Germany	Vision Netherlands	Vision Operations	Vision Spain
<b>ACCOUNTING</b>					
Future Periods	4	4	4	2	4
<b>GL Accounts</b>					
Liability	11.401100.-.-.000.-	01-1600-000-000	04.2210.000.000	01-000-2210-0000-000	40.400000.000.000
Prepayment	11.409100.-.-.000.-	01-1310-000-000	04.1340.000.000	01-000-1340-0000-000	40.407000.000.000
Future Dated Payment / Bills Payable	11.403000.-.-.000.-	01-1600-000-000	04.2210.000.000	01-000-2580-0000-000	
Discount Taken	11.661600.-.-.000.-	01-3730-000-000	04.7825.000.000	01-740-7825-0000-000	40.000000.000.000
PO Rate Variance Gain	11.766000.-.-.000.-	01-2660-000-000	04.7842.000.000	01-740-7842-0000-000	40.768000.000.000
PO Rate Variance Loss	11.666000.-.-.000.-	01-2150-000-000	04.7844.000.000	01-740-7844-0000-000	40.668000.000.000
Expenses Clearing					
Miscellaneous					
Retainage					
<b>SUPPLIER - ENTRY</b>					
RFQ Only Site	No	No	No	No	No
Hold Unmatched Invoices	No	No	No	No	No
Invoice Match Option	Match to Purchase Order	Match to Purchase Order	Match to Purchase Order	Match to Purchase Order	Match to Purchase Order

### Menus

Menu Path: Application > Menu

#### Filters Applied To Step

Menu Name: = 'AP\_PAYMENTS\_ENTRY\_GUI12'

Field Name	12.1.3	11.5.10
Menu	AP_PAYMENTS_ENTRY_GUI12	AP_PAYMENTS_ENTRY_GUI12
<b>Field Name</b>		
Sequence	1	1
Navigator Prompt		Payment Batches
Sub Menu	AP_APXPAWKB_BATCH_MENU	AP_APXPAWKB_BATCH_MENU
Function	Payment Batches	Payment Batches
Description	Maintain Payment Batches	Maintain Payment Batches
Grant	Yes	Yes
<b>Field Name</b>		
Sequence	5	5
Navigator Prompt		Payment Batch Sets
Sub Menu		
Function	Payment Batch Sets	Payment Batch Sets
Description	Maintain Payment Batch Sets	Maintain Payment Batch Sets
Grant	Yes	Yes
<b>Field Name</b>		
Sequence	7	
Navigator Prompt		
Sub Menu	Payables Payment Manager Home Menu	
Function		
Description		
Grant	Yes	
<b>Field Name</b>		
Sequence	8	
Navigator Prompt	Payments Manager	
Sub Menu		
Function	Payables Payment Manager Home	
Description	Payables Payment manager Self Service Home	
Grant	Yes	

# Usage During Upgrades – Maintain Customizations

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## Maintain Customizations

Maintain Customizations

**Purpose of customization maintenance**  
Ensure all retained customizations will function correctly in the upgraded environment

### Challenges

**Determine which retained customizations require change**

- **New tables / fields**
  - Often to support new functionality so little affect on existing customizations
  - Beware replacement tables
- **Modified fields**
  - Can affect, e.g. now mandatory
- **Obsolete tables / fields**
  - Definite affect
- **Change to MOAC > VPD**
- **Change to E-Business Suite tax Model**

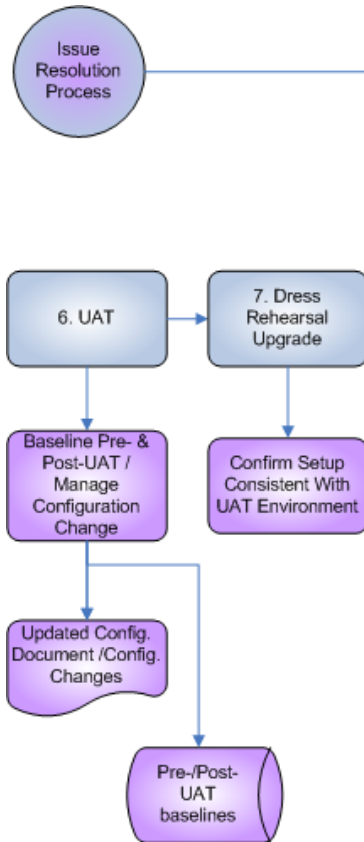
# Benefits To Customization Maintenance

- ✓ Identify customisations
- ✓ See how & where customisations will be impacted
- ✓ See what amendments are required
- ✓ Compare changes made across environments

Program	Enabled	Short Name	Program Application	Executable Name	Method	Creation Date	Last Update Date	Created By	Last Updated By
ADS Financials	Yes	ADSFINS	General Ledger	ADSFINS	PL/SQL Stored Procedure	11-Jul-02	11-Jul-02	NETHERLANDS	NETHERLANDS
Financial Statement Generator	Yes	RGRFARS	General Ledger	RGRFARS	Spssend	27-Oct-96	09-Feb-04	AUTONSTALL	OPERATIONS
Upload Budget Amounts	Yes	GLBBSU	General Ledger	GLBBSU	Spssend	23-Sep-97	04-Sep-01	AUTONSTALL	GERMANY
Create Accounting - Assets	Yes	FAACCPB	Assets	XML Publisher Data Template Executable	Java Concurrent Program	17-Feb-06	12-Sep-06	ORACLE12.0.0	OPERATIONS
Deletes Dimension Duplicate Data	Yes	UP_DATA	Applications BIS	Clean Object Duplicate Data	PL/SQL Stored Procedure	22-Jun-01	01-Feb-02	AUTONSTALL	BISUSER
Build Payments	Yes	APXPBBLD	Payables	APXPBBLD	Oracle Reports	23-Sep-97	11-Jun-01	AUTONSTALL	ITALY
FCS Vendor Check NCR Program	Yes	FVTACHB	Payables	FVTACHB	PL/SQL Stored Procedure	16-Jan-03	29-Sep-03	AUTONSTALL	FEDERAL
Invoice on Hold Report	Yes	APXINROH	Payables	ADS_APXINROH	Oracle Reports	23-Sep-97	16-Jan-08	AUTONSTALL	OPERATIONS
Procurement Card Test Data Prepopulation	Yes	APWICARD	Payables	APWICARD	PL/SQL Stored Procedure	12-Jan-98	12-Jan-98	JBALL	JBALL
Supplier Open Balance Letter	Yes	APXSBLX	Payables	APXSBLX	Oracle Reports	05-Nov-99	02-Mar-04	AUTONSTALL	OPERATIONS
ADS Receive	Yes	ADSREC							
Populate Procurement Fact Tables	Yes	POAFTPOP							
ADS Cross currency lockbox flat file creation script	Yes	ARXCCLBX							
ADS Deductions Lockbox Flat File Creation Script	Yes	ARXDDELB							
ADS Invoice Print Selected Invoices	Yes	ADS_RA0IN							
ADS Load Party Merge Data (ARPCOM)	Yes	ARPCOM							
ADS Purge Party Import Data (ARHCSVDL)	Yes	ARHCSVDL							
ADS Transaction Detail Report	Yes	ADS_AR0IT							
ADS USD lockbox flat file creation script	Yes	ARULBX							
Archive Detail	Yes	ARARCHD							
Archive Detail Report	Yes	ARARCDRP							
Archive Preview	Yes	ARARCPV							
Archive Restart	Yes	ARARCONA							
Archive Summary Report	Yes	ARARCSR							
Archive and Purge	Yes	ARARCONC							
Archive to File	Yes	ARARCFI							
CS5111	Yes	CS5111							
French Bill of Exchange	Yes	JEFRARZ1							
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# Usage During Upgrades - Testing

## Testing



## Purpose

Ensure upgraded environment meets business requirements

## Challenges

- Ensure test environment is configured correctly
- Ensure key business processes tested
- Ensure each customization is tested
- Capture changes to setup made during testing
  - Planned - to refine solution
  - Unplanned that may cause issues

# Benefits To Testing Phase

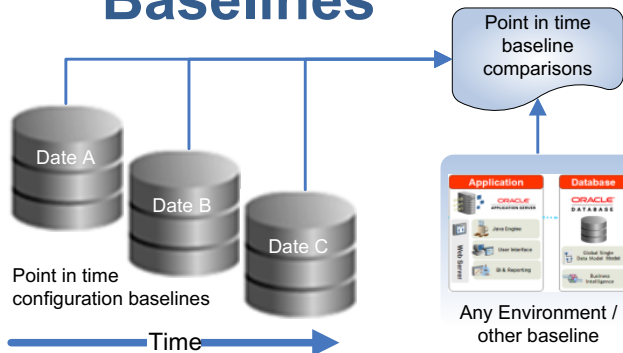
- ✓ Report the changes
- ✓ Remediate changes
- ✓ Check UAT environment setup
- ✓ Prioritise Testing
- ✓ Track changes made while testing
- ✓ Review user access

## Receiving Options

Menu Path: Setup > Organizations > Receiving Options

Field Name	12.1.3	11.5.10
<b>Receipt Date</b>		
Receipt Days Early	5	5
Receipt Days Late	5	5
Receipt Date Action	Warning	Warning
<b>Over Receipt Control</b>		
Tolerance	5	5
Over Receipt Action	Warning	Warning
<b>Miscellaneous</b>		
Allow Substitute Receipts	Yes	Yes
Allow Unordered Receipts	Yes	Yes
Allow Express Transactions	Yes	Yes
Allow Cascade Transactions	Yes	Yes
Allow Blind Receiving	No	No
Validate Serial Numbers on RMA Receipts	No	No
Receipt Routing	Direct Delivery	Standard Receipt
Enforce Ship-To	Warning	Warning
ASN Control Action	Warning	Warning
RMA Receipt Routing	Direct Delivery	Standard Receipt
Validate Lots on RMA Receipts	Restricted	
<b>Receipt Number Options</b>		
Receipt Number Generation	Automatic	Automatic
Receipt Number Type	Numeric	Numeric
Next Receipt Number	12229	5016
<b>Accounting</b>		
Receiving Inventory Account	01-000-1410-0000-000	01-000-1410-0000-000
Retroactive Price Adjustment Account		
Clearing Account	01-000-1410-0000-000	01-000-1410-0000-000

## Baselines



Generated By ConfigSnapshot

User	Employee	Oracle Fulfillment Services (Web)	Oracle General Ledger (Core)	Oracle General Ledger (Web)	Oracle Grants Accounting (Core)	Oracle Grants Proposal (Core)	Oracle Grants Proposal (Web)	Oracle Human Resources (Core)	Oracle Human Resources (Web)	Oracle Human Resources (X)	Oracle Install Base
DPHILLIP	Phillip, Mr. Don										
DREEVES	Reeves, Doctor Don										
DROSS	Ross, Mr. Dan										
DRUANE											
DRYAN	Ryan, Mr. Andrew David (Drew)										
DSOUTH	South, Mr. David										
DSPEED											
DSUTHERLAND	Sutherland, Mr. Daniel										
DTHORNTON	Thornton, Mrs. Dale										
DTRIPPE											
DVLP1											
DZANE	Zane, Mrs. Deborah										
DZEIGLER	Zeigler, Ms. Dianne										
EBBA											
EBENNIS	Bennis, Ms. Elaine										
EBRANNON											
EBUSINESS	Taylor, Phillip Charles										
EBUSINESS-MFG	Barton, Jeffrey M.										
EBUSINESS:MANUFACTU	Barton, Jeffrey M.										
EDAVIS	Davis, Mr. Ed J										

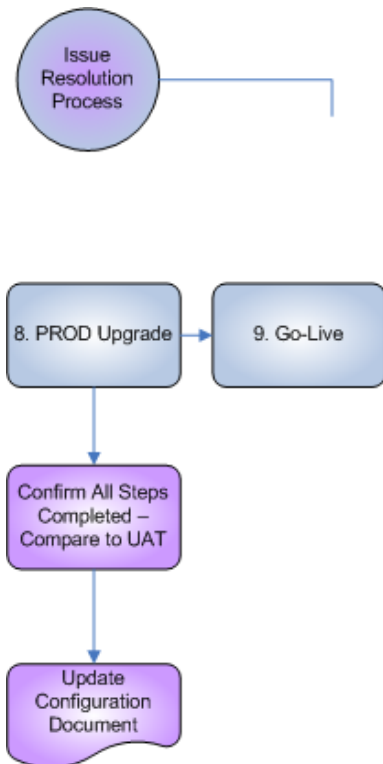
Responsibilities:

- General Ledger Super User
- General Ledger Vision Netherlands
- General Ledger, US Federal
- MRC General Ledger Vision Netherlands (NLG)

# Usage During Upgrades – Production Upgrade

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## Production Upgrade



### Purpose

Perform the Production upgrade with minimal impact on the business users

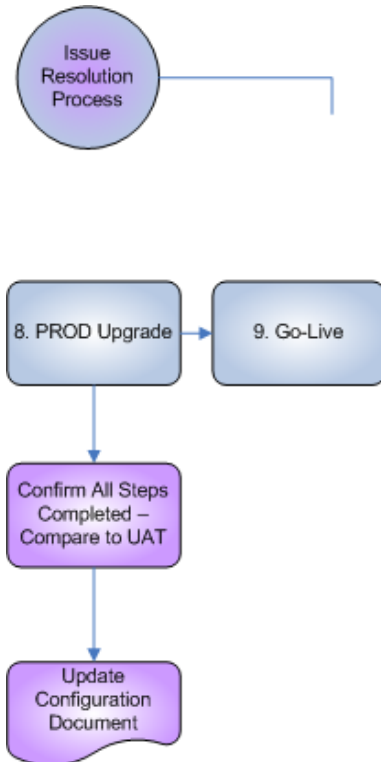
### Challenges

- Must accurately repeat previous iterations
- Set foundation for further enhancement post go live

# Benefits To Production Upgrade Phase

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## Production Upgrade



- **Baseline Production prior to upgrade to determine change if any issues**
- **Configuration Sets define clear recipe of steps to follow for project team**
- **Direct comparison once upgrade steps completed vs. UAT to ensure complete**
- **Automatic generation of up to date documentation for upgraded environment**
- **Put in place ongoing audit and control**

# Agenda

- **Vorstellung**
- **Dokumentation Oracle EBS Setup → Warum?**
- **Übersicht ConfigSnapshot**
- **Live Präsentation ConfigSnapshot**



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- **Presentation ConfigSnapshot Version 4.0**
  - **EBS Instance: Oracle Vision R12**

## Bei Fragen und Anmerkungen

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